

Meet the Trainers

Volunteer Impact Leadership Training Series trainers are seasoned practitioners in the field of volunteer management. They represent some of the most skilled leaders of volunteers in Minnesota. All trainers have received a certificate for completion of MAVA's Train the Trainer. The trainers are from communities throughout Minnesota to make the training accessible statewide.

Albert Lea

Beth Spande, Director, Southern Tri County RSVP

Beth is in her eighth year of directing the Retired and Senior Volunteer program for Freeborn, Faribault, and Martin Counties in southern Minnesota. A life-long volunteer herself, she has had experience working with volunteers for school districts and Thrivent, a fraternal financial services company, and has taught for many years in high school and college. In addition to her Master of Arts in Teaching from The Johns Hopkins University, she has taken many courses on teaching at the college level.

Carla Reichel, Volunteer Coordinator, St. John's Lutheran Home

Bemidji

Missy Thomas, Volunteer Coordinator, Northwoods Interfaith

Brainerd

Bridget Allen, Respite Coordinator, Lutheran Social Service Caregiver Support & Respite Program

Bridget currently provides support services to family caregivers in Crow Wing, Cass, Todd, and Wadena counties in the form of counseling, support groups, educational forums, referral, and respite care performed by volunteers. She has been in the position for over six years. Prior to that, she has done volunteer coordination in a variety of settings. She is a licensed social worker with a Social Work (B.S.) degree from Minnesota State University- Mankato. Also, she has taken education classes with the University of Wisconsin- Superior Distance Learning program. She volunteers in her church and in her local orchestra.

John Pribyl

John was hired in 1974 to develop and implement the first Federally funded Senior Companion Program in Minnesota. In 1976 he was successful in securing a state appropriation for Senior Companions and then began developing innovative new opportunities for Seniors to serve other homebound at risk elders. One of his more successful innovations was to develop leadership roles for volunteers who then became an integral part of a staff team serving homebound elderly. In 1994 John was asked to combine the staffs working with Senior Companions and Foster Grandparents into one cohesive team. John served on many national boards and committees to further develop the role of seniors as a resource to their communities. John received his MA from St. Thomas University.



Karl Samp, Consultant, Karl Samp Consulting Services

Karl currently runs his own consulting business, assisting organizations with strategic planning, group facilitation, training, and other services (www.karlsamp.com). He works at CLC by helping faculty infuse volunteerism into their curriculum and finding volunteer opportunities for students and student organizations. He gained experience in volunteerism from previous positions as a Vice President of programs at a foundation, where he helped develop curriculum and lead training for various community based coalitions. Karl volunteers on his county's HRA, a statewide legislative commission, Kiwanis International, and numerous projects in the Brainerd area. Karl has BS degrees in Recreation/Park Administration/Community Education and Geography from Minnesota State-Mankato.

Crookston

Deanna Patenaude, Director, RSVP of Red River Valley

Duluth

Cameron Kruger, Training and Technical Assistance Program Manager, Lake Superior Initiative Program Manager, Lake Superior Initiative

Cameron manages capacity building trainings and consultants for 35 nonprofits throughout Northeastern Minnesota. He is also the lead consultant for Horizon Nonprofit Solutions, a consultancy dedicated to empowering community agencies with innovative ideas in technology, program management, and youth leadership. With 8 years of professional work in the nonprofit field and degrees in Management and Communications, Cameron combines a youthful spirit with a solid knowledge of the nonprofit field.

Cheryl Skafte, Program Coordinator, True North AmeriCorps

Cheryl Skafte is a Program Coordinator for the Five Points and True North AmeriCorps programs based at the Duluth Area Family YMCA. With over a decade of nonprofit work, Skafte has had a variety of professional experiences at the local, state and national level. Her work has revolved most significantly around children issues - ranging from early childhood, mentoring and tutoring and after-school youth development. She also serves as an Outreach Coordinator with Ready 4 K, working on legislative policy protecting our state's youngest residents. Community involvement includes Mentor Duluth, Duluth Noon Optimist Club, Twin Ports Pathways, community theater and writing for the Woman Today Magazine.

Elizabeth Ellis, Membership and Outreach Specialist, Girl Scouts of MN and WI Lakes and Pines

Elizabeth Ellis currently serves at Membership and Outreach Specialist for the Girl Scouts of Minnesota and Wisconsin Lakes and Pines, providing volunteer management and community partnership development in Wisconsin Counties surrounding the Southern shores of Lake Superior. Elizabeth's formal education includes a self designed B.A. in Non-profit Administration and Resource Development and Mini MBA in Nonprofit Organization from St. Thomas University. She has worked for more than 15 years in community partnership development, volunteer program design and management in both the local and national non-profit sectors including the Minnesota Department of Corrections, Girls Scouts of Greater Minneapolis, Face to Face Health and Counseling Services and the YWCA of St. Paul. Elizabeth is the proud recipient of the 2008 Mary Wiser Award for Excellence in Volunteer Administration.

Elizabeth Olson, Congregational Outreach and Volunteer Coordinator, Churches United in Ministry (CHUM)

Elizabeth currently works for CHUM engaging member congregations with meaningful volunteer experiences. Through CHUM, Elizabeth has worked to develop volunteer management best practices within the organization and has lead agency trainings on these principles. Previous to her work at CHUM, Elizabeth was a volunteer coordinator with Junior Achievement recruiting, training, and placing volunteers in over 400 St. Paul Public School classrooms. Her first experience with volunteerism came as an AmeriCorps member who completed two years of service directly related to volunteer management. Elizabeth has Master's Degree in Congregational and Community Care from Luther Seminary in St. Paul Minnesota.

Fergus Falls

Heather Thormodson, Family Services Counselor, West Central Minnesota Community Action
Heather has her M.S. in Experiential Education from Minnesota State University-Mankato and over 13 years of experience in the volunteer management field. Heather works at West Central Minnesota Communities Action Inc., where she serves as a Family Services counselor. She has developed and delivered training sessions to volunteers and staff in previous jobs surrounding a variety of topics: orientation to volunteerism, sensitivity training, and workplace safety to name a few. Currently she also serves as a Volunteer Resources trainer for MAVA (Minnesota Association of Volunteer Administrators) in which she has covered topics such as: recruitment, retention, supervision, recognition, managing risk and motivation/interviews of the volunteer management field. Heather has also trained for MAVA their Train-the-Trainer and Baby Boomer courses. Heather is co-founder of True North Consulting, for which a variety of volunteerism related topics are currently being developed. She enjoys quilting with her mom, dairy farming with her dad, gardening and being outdoors with her husband and three year old son.

Grand Rapids

Robyn Gunnerson

Robyn has worked as a Volunteer Coordinator for 9 years in the hospital and nursing home settings. She has worked with more than 150 volunteers from ages 4-90.



Mankato

Jessica Roschen, District Manager, Junior Achievement of the Upper Midwest

Jessica Roschen has experience working with volunteers in non-profit organizations such as the YMCA, YWCA, SMILES Center for Independent Living, the MS Society-MN Chapter and Junior Achievement. In the spring of 2007, she earned her certificate in Volunteer Leadership through MAVA and became a trainer for the series. Jessica has taught series modules in Mankato, New Ulm, Marshall and Albert Lea and is excited to be a trainer for the 2009 MAVA Conference series! Jessica currently lives in North Mankato and is employed by Minnesota Reading Corps.

Tamara Merchlewitz, Director, Organizational Learning, Immanuel St. Joseph's - Mayo Health System

Metro

Angela Fitzner, Manager of Volunteer Services, Abbott Northwestern Hospital

Anna Meyer, Volunteer Specialist, Metro Homeless Youth Programs, Lutheran Social Service of MN
At LSS, Anna manages the volunteers, in-kind donations and holiday programs for 3 locations that serve homeless youth in St. Paul. She has over 10 years of professional volunteer program management experience. Anna started coordinating volunteers as a youth volunteer about 20 years ago. Anna has worked with a number of organizations during her 15 years in non-profits, including District 202, Youthlink, the Volunteer Resource Center (now Hands On Twin Cities) and Community of Hope. Anna earned her Certificate in Volunteer Leadership through MAVA and holds a Certificate of Completion for the Advanced Institute on Volunteer Management held during the 2008 National Conference on Volunteering and Service. She has a Bachelors of Arts cum laude in Women's Studies from the University of MN.

April Riordan, Director of Training, Mentoring Partnership of MN

April manages the Mentoring Partnership of Minnesota's Training Institute, which offers technical assistance, consultation, resources and training support to help start, maintain and sustain quality mentoring initiatives, and to prepare both mentors and mentees to make the most of their mentoring relationships. April is an experienced trainer and presenter, having delivered training and presentations for many organizations before joining the Mentoring Partnership. She is also an experienced volunteer manager – her first experience coming during college at Hamline University, as the founder and President of the campus chapter of Habitat for Humanity. In addition, April has managed volunteers in two unique mentoring programs she developed while working in the fields of youth development and camping.

Barb Tiggemann, Manager of Volunteer Development, DARTS

Barb Tiggemann is Manager of Volunteer Development for DARTS, nonprofit organization that provides supportive services to older adults and families experiencing life transitions. Barb recruits, trains and matches volunteers to provide services for older adults and also for DARTS administrative needs. She has worked at DARTS for 10 years and has over 25 years of experience in the area of direct service for the older adult population and over 15 years of volunteer management. She has a degree in Human Services and a Mini MBA in Volunteer Management, plus attended several volunteer management trainings. She has been active with MAVA since the beginning, having served 3 years on the Education committee, presently a VRL trainer and Coordinator for MAVA Connections.

Bonnie Esposito

For over twenty-five years, Ms. Esposito has been designing and implementing community-based volunteer and community service programs through state, municipal, business association, community action agencies and corporations in various sized cities throughout the country. Ms. Esposito has worked as a national consultant and trainer, Executive Director of non-profit agencies, a small business owner, and manager of several state and municipal programs. Ms. Esposito started The Little Brothers Friends of the Elderly in the Twin Cities – the first national expansion of this organization. For the last seven years she served as Executive Director of AccountAbility Minnesota, the largest voluntary income tax assistance program in the state. Since leaving that position in 2009 she has worked as a consultant for a variety of organizations including The McKnight Foundation, the Vital Aging Network, and the Metropolitan Area Agency on Aging. She presently serves as a member of the Board of Directors of Golden Girl Homes, and volunteer with the Vital Aging Network, the Minnesota Association for Volunteer Administration and Volunteers of America, Senior Resources program. She is included in "Who's Who in America" 2010.

Colleen Fritsch, Director of Volunteer Resources, DARTS

Colleen Fritsch is the Director of Volunteer Resources for DARTS, a nonprofit organization that provides professionally coordinated in-home and transportation services for Dakota County older adults and their families. Colleen works with volunteers and community partners to support the full participation of seniors and all generations in community life. Often Colleen and the Volunteer Resources staff will recruit and train members of younger generations to help keep Dakota County seniors independent and active as community resources. Additionally, they recruit and train seniors as volunteers to make their knowledge and talents available to the Dakota County community. Colleen has been an employee of DARTS for nine years, although her history with the organization began decades earlier. Colleen also serves on the Board of Directors of the Youth Intervention Programs Association.

Delacy Thomas

Delacy transitioned to the nonprofit sector after several years at 3M as a Supervisor and Project Manager. While at 3M she volunteered in the 3M Science Training and Encouragement Program (STEP) with St Paul Public Schools and recruited other 3M volunteers to teach science classes for the program. She volunteers at her church and has also volunteered on several political campaigns. She is a Board Member of Dads Make a Difference (a nonprofit). She has a MBA degree with emphasis in management; and a Mini MBA for Nonprofits both from the University of St Thomas. She is passionate about helping nonprofits develop and maintain effective volunteer engagement programs.

Diane Raff, Director, Merriam Park LAH/BNP

Diane Raff has over 15 years of experience managing volunteers in a urban, suburban and small town communities. She has worked with volunteers in hospitals and nursing homes, youth organizations and a

correctional institution. She is currently the Director of a neighborhood based non-profit that helps seniors live safely in their own homes by pairing them with neighborhood volunteers.

Erin Bowley, Erin Bowley and Associates LLC

Since 2000, Erin Bowley has served as an outside evaluator of community-based programs. She also has over ten years of experience in the areas of campus-community partnership, service-learning, and volunteerism. In 2005, Erin co-authored a book for volunteer program managers interested in partnering with higher education called *The Promise of Partnerships: Tapping Into the College As a Community Asset*. From 1994 – 2000, Erin served as Associate Director of Minnesota Campus Compact, a statewide nonprofit coalition dedicated to campus-community partnership and service-learning. Erin has served on the boards of the Volunteer Resource Center in the Twin Cities (now Hands On) and the Minnesota Commission on National and Community Service (now ServeMinnesota), which oversees AmeriCorps in Minnesota. Erin has an M.B.A. concentrating in Non-profit Management, and was a Fulbright Scholar researching public policies affecting working families.

Gloria Garrison, Membership Specialist, Girl Scouts of MN and WI River Valleys

Gloria currently supervises over 500 volunteers in eight communities in the metro area. She has 16 years experience in volunteer management serving as children's ministry director in churches in three different states, as well as serving as Parish Coordinator for a US Air Force Chapel in Cheyenne, WY. Gloria started with Girl Scouts as a Neighborhood Troop Committee Chair (volunteer in charge of other volunteers) in San Vito, Italy. Having served as staff at two councils, she has a combined Girl Scout service of almost seven years. Gloria has a Bachelor's Degree in Business Administration with a Marketing focus from the University of Oklahoma, Norman.

Haley Buenzli, Volunteer Services Coordinator, Minnesota Children's Museum

Haley currently works at the Minnesota Children's Museum as the Volunteer Services Coordinator where she is engaged in managing all of the aspects of the volunteer program, providing training and support for volunteers. She began managing volunteers in 2007 while working at La Oportunidad, Inc. as a Volunteer Coordinator. Prior to then she served for a year as an Americorps VISTA helping teams of people start youth-led organizations. She holds a bachelors degree from the University of Minnesota.



Heather Cox, Director of Volunteers, Science Museum of Minnesota

Heather Cox is the Director of Volunteers at the Science Museum of Minnesota. Heather has worked with volunteer programs at organizations including Hmong American Partnership, Minnesota Literacy Council and Catholic Charities. She co-directed and co-founded a new adult literacy organization, Foundation for Immigrant Resources and Education (FIRE), which has run successfully for five years on 100% volunteer effort. She believes without reservation that well-managed volunteers change the world an hour of service at a time. Heather is also a member of MAVA's VRL Oversight Committee, is a James P. Shannon Leadership alum, holds two mini MBAs in Nonprofit Management and Volunteer Administration. She has lived and traveled in over twenty-five different countries and considers herself to be a citizen of the world, which includes an active commitment to global volunteerism.

Janet Triplett, Experience Corps Coordinator, Volunteers of America

Jeanne Tramel Rasmussen, Professional Volunteer Manager

Jeanne has nearly a decade of full-time volunteer management experience. She increased the number of volunteers by 28% during 2008 at Guild Incorporated. Previously, she served in the volunteer departments of the American Red Cross, Family & Children's Services, and Minnesota State Horticultural Society. Jeanne has

a Master of Education from the University of Minnesota. She has taught employment readiness skills, English to adults, multiculturalism/diversity and many workshops. Jeanne has continued to serve as volunteer with various organizations since her days as a youth in 4-H. She assisted with the 35W Bridge collapse and Republican National Convention.

Judy Lykins, Service Learning Specialist, Century College

Julie Mohlis, Membership Specialist, Girl Scouts of Minnesota and Wisconsin River Valleys

Karen Irwin, Volunteer Coordinator, Vail Place

Karen Irwin is the Volunteer Services and Events Coordinator for Vail Place and is currently leading the effort to evaluate the volunteer program for that agency. Karen has over 14 years of experience as a volunteer and has served in a number of leadership positions with a state and national community service organization. She holds a mini MBA in Volunteer Management from University of St. Thomas's Center for Nonprofit Management. Karen currently serves in a leadership position for a local nonprofit, is on the Board of Directors for the Hopkins Business and Civic Association and has been the event chair for the Elk River Relay for Life for the past two years and is a member of the American Cancer Society Midwest Division Relay Advisory Team. She actively promotes volunteerism through her service commitment to cancer research, women's issues and mental health awareness and education.

Karen Kendall, CVA, Volunteer Services Program Associate, Minnesota Historical Society

Karen is currently part of the Minnesota Historical Society's volunteer services team which supports 1500 volunteers and 100 staff coordinators across Minnesota. In previous positions, Karen had responsibility for recruiting and training volunteer teams for the Girl Scouts of Greater Minneapolis Family Annual Fund Campaign and the Cookie Sale, and for placing and supporting volunteers in a variety of assignments at Como Park Zoo and Conservatory. Karen has a Bachelor's of Science degree from Metropolitan State University, a mini-MBA in Volunteer Administration from the University of St. Thomas, and a CVA credential from the Council for Certification in Volunteer Administration.

Kate Burggraff, Volunteer Coordinator, Step - St. Louis Park Emergency Program

Kate M. Burggraff has been leading volunteers for over 8 years. She currently is the Volunteer Coordinator at STEP (St. Louis Park Emergency Program), the food shelf that serves residents of St. Louis Park. There she has worked for four years to engage the community in serving those in need as well as advocating for changes in policy for low-income individuals and families. During that time, she has been involved with MAVA as a trainer and board member, and for the 2010 calendar year is serving as President of the Board of Directors for the agency. Before moving to the Twin Cities area, Burggraff was an AmeriCorps*VISTA for 2 years in the Fargo-Moorhead area. Her position oversaw the expansion of an after-school mentoring program that matched at-risk junior high students with college student mentors. Kate M. Burggraff graduated from Concordia College in Moorhead, MN with a Bachelor's degree in Sociology in 2003. During her time as a student, she studied abroad in Tanzania, England and India as well as worked at a local homeless shelter and food shelf. Burggraff currently lives in Brooklyn Center, MN with her husband and cat.

Katie Bottiger, Director of Volunteer Resources, Hammer

Katie Bottiger has been the Director of Community Supports at Hammer Residences Inc. since June 2000. Since then, Hammer recruited over 500 active volunteers, performing over 40 different opportunities and working at over 35 different sites. Prior to overseeing the volunteer department, Katie worked in various positions at Hammer, which supports individuals with developmental disabilities. She has worked at Hammer for over 16 years. Katie is also involved in MAVA's Board as the past president and has done work for MAVA in many other capacities.

Katie Bull, Member Services Associate, Minnesota Association for Volunteer Administration

Katie is the Member Services Associate at MAVA. She is the one who answers your phone calls and emails!! Prior to MAVA, Katie was an AmeriCorps VISTA at CommonBond Communities and a VISTA Leader at the Minnesota Literacy Council. Katie earned her BA in English from the University of Minnesota. She has volunteered as an English teacher in the U.S. and Africa and received her Certificate in Teaching English as a Foreign Language from Hamline University.

Lee George, Volunteer Coordinator, Brain Injury Association of Minnesota

Lee George is the Volunteer Manager for the Brain Injury Association of Minnesota and Minnesota Stroke Association. He helps create opportunities for individuals in Minnesota to positively impact their communities. Lee became the Volunteer Manager for the Associations in 2007 and this position has enabled him to combine his ardor for volunteering and a diverse set of life experiences to help build solid communities through group organization and volunteerism. Today Lee also collaborates with organizations like MAVA and MAFEL which help to create strong volunteer infrastructure in Minnesota. He is interested in the changing dynamic in volunteerism with Boomers and future generations to help maximize people's potential to affect their community.

Maggie McCarrick, Director of Volunteers, Risen Christ Catholic School

Maggie has managed the volunteer program at Risen Christ School for 8 years. She coordinates and directs the entire effort including recruitment, screening, training and recognition of volunteers. Maggie has been in the field of volunteer management since 1985. During her career she has worked at Courage Center, Little Brothers-Friends of the Elderly and Hennepin County Community Corrections. In addition her skills in volunteer management took her to positions in Dublin, Ireland and Manchester, England where she worked for 7 years. Throughout her career Maggie has conducted trainings for paid and volunteer staff. She has an undergraduate degree in social work from the University of MN.

Maria Hendrickson, Promotion Director/Volunteer Manager, Lutheran Church Extension Fund

Maria currently facilitates communication between districts in the upper Midwest and manages more than 250 volunteer ambassadors in member churches and day schools for a nonprofit, financial ministry with total assets greater than \$1.6 billion. She has also developed a successful children's program encouraging financial literacy. Maria has extensive experience volunteering on various early childhood, youth and community nonprofit boards as well as chairing an ACS Relay for Life. She has taught and volunteered in classrooms, and gotten her hands dirty helping out with Habitat for Humanity. Maria has an MBA from the University of Saint Thomas, St. Paul and a BA in Communication from the University of Wisconsin – Stevens Point, a Mini MBA in volunteer Management from the University of Saint Thomas, and the Certificate in Volunteer Leadership from the Minnesota Association for Volunteer Administration.

Mary Jane Horton, AmeriCorps VISTA Outreach Coordinator, Minnesota Association for Volunteer Administration and Volunteers of America- RSVP Outreach Coordinator, Carver County, MN

Mary Jane researches current volunteer trends and professional development resources for volunteer managers through her outreach position at MAVA. Through her work with RSVP, she helps to develop their volunteer program and builds on opportunities to bridge together non profits and volunteerism for adults 55+ in Carver County. She gained experience in her passion for HIV/AIDS work, both across the United States and abroad, through various internships and volunteer positions and she continues to grow her love for volunteerism in the field of public health and social service. She holds a Bachelor of Arts in Social Work and Sociology from Gordon College located on the North Shore of Boston, and she considers herself a New Englander at heart.

Mary Quirk, Volunteer Resources Leadership Project Manager, MAVA

Mary Quirk is the Volunteer Resources Leadership Project Manager for the Minnesota Association for Volunteer Administration (MAVA). She is managing MAVA's initiative to increase resources and training for leaders of volunteer statewide. Previously Mary directed two volunteer based organizations, Southeast Seniors, A Living at Home/Block Nurse Program and Little Brothers Friends of the Elderly. She has a master's degree from the Humphrey Institute of Public Affairs and a master's degree from the School of Public Health at the University of Minnesota.

Mary Rivard, Senior Employment Counselor, HIRED

Mary currently serves as a fundraising and event volunteer with two nonprofit organizations and provides eldercare for her parents. Together, her husband and children volunteer to promote health, citizenry and community causes. Mary's passions for volunteerism, giving, leadership and learning are threads that bind her career. She has worked as Program Director of the Volunteer Center, Community Volunteer Service for nine years. Before that Mary served in the Minnesota state office responsible for launching the first generation of

AmeriCorps national service programs. Mary's roots are in higher education engaging college students through admissions, career advising, residence life and student activities functions. She served as Assistant Director of Student Activities and Centers at the University of Wisconsin-La Crosse where she co-founded the Involvement Center to streamline campus volunteerism in the community. Mary has a Master of Science in Education, Counseling & Guidance, College Student Personnel from Eastern Illinois University and a Bachelor of Arts in Sociology from Bemidji State University.

Sally Newbury, Volunteer Services Director, Ebenezer

Sally Newbury is the Volunteer Services Director at Ebenezer - Minneapolis Campus. Ebenezer serves seniors through housing and health care services. The Minneapolis Campus serves about 650 seniors and Sally is delighted to have about 400 volunteers each year that visit the Ebenezer residents. Prior to Sally's experience with Ebenezer, she worked with the American Red Cross for 16 years in a variety of positions in marketing, health and safety education, and disaster services. Sally has been a board member for Genesis II for Families, Northeast Dinner Bell – Meals on Wheels, and Metro Community Awareness & Emergency Response. Her favorite volunteer position at this time is being a Big Sister volunteer to a teenager through Big Brothers Big Sisters. Sally will complete her Master of Public Affairs – Nonprofit Management graduate degree at the University of Minnesota Humphrey Institute in the spring of 2011 (and she can't wait for the new possibilities!)

Sandy Bergeron, Volunteer Services Director, Children's Hospitals and Clinics of Minnesota

Sandy Bergeron, Director of Volunteer Services, Children's Hospitals and Clinics of Minnesota
Sandy is a past president of the state volunteer organization, and has served on the State Conference program Committee, coordinated the International Exchange for two state conferences, and has been on MAVA publicity and program committees. Her experience encompasses volunteer management in mental health, adult hospitals, pediatric hospitals and community assistance. She has presented at conferences in the Twin Cities, and at the state, national and international level. She believes in the power of volunteerism, and works hard to promote training, understanding and strength to advance the volunteer momentum.

Sara Umbreit, Volunteer Services Coordinator, Human Services, Inc. (HSI)

Sara is currently the Volunteer Services Coordinator at HSI serving the Washington County area. She has increased and strengthened her volunteer management skills through previous positions as a program coordinator with the Boys and Girls Resiliency Mentoring Program with 180 Degrees, Inc. and as a Family Support Advocate with the B. Robert Lewis House. She has facilitated mentor trainings, mentor supervision, and boys and girl groups while working with 180 Degrees, Inc. She has an Associate's degree in Human Services from Inver Hills Community College and is a certified facilitator for Girls Circle and Voices group models.

Shelli Beck, Volunteer Coordinator, Lyngblomsten

Shelli just completed her year of AmeriCorps service, having served 900 hours for Goodwill/Easter Seals over the past year. Shelli gained much of her experience by being a "professional" volunteer while doubling as an at-home mom of three girls.



Moving into the role of Volunteer Coordinator at Goodwill/Easter Seals seemed a logical fit and excellent way to transition to a truly "professional" volunteer coordinator. One of her biggest passions in life is to motivate people to do what they love and if they know how to do it well, they will love it even more. Shelli has a Business Administration degree from Concordia College in Moorhead, MN.

Terry Straub, Program Coordinator, U of M Extension- Hennepin County Master Gardeners

Terry leads Master Gardener volunteers who bring research-based horticultural information to the Hennepin County community through educational activities. He has lead several volunteer programs including the Retired and Senior Volunteer Program of the Greater Twin Cities, the former Minnesota Office of Citizenship and Volunteer Services and the Minnesota AIDS Project. Terry has acted as co-chair of the Hennepin County Volunteer Programs Network; he served as President of the Minnesota Association for Volunteer Administration. He is adjunct faculty of the University of St. Thomas Center for Business Excellence. Terry received his BA in Music from Minnesota State University – Mankato; his Certificate in Volunteer Management is from Hamline University.

Morris

Kris Strobel, Executive Director, West Central Minnesota Red Cross

Kris serves as Executive Director of West Central MN Red Cross working with staff and volunteer management, fund development and disaster services. She is a First Aid/CPR Instructor.

Prior to this, Kris was Executive Director of a five-county Habitat for Humanity affiliate, and has held volunteer positions with many organizations, including state level positions.

Kris serves as a Subject Expert Trainer (SET) for Habitat for Humanity International, helping local affiliates with volunteer management, fund development, and board development. She also serves on a national Habitat committee whose ultimate goal is to develop volunteer management 'best practices' for Habitat for Humanity affiliates. Kris' degree is in Communications, and she is currently working toward her Masters in Nonprofit Management at Hamline University.

New Ulm

Anne Makepeace, Human Resources Director, New Ulm Medical Center

Ortonville

Karin Mack, Director, RSVP Volunteers United

Rochester

Kristi Kehrwald, AmeriCorps VISTA Leader

Kristi will complete her one year VISTA term with MAVA and United Way in August of 2010. She has assisted with many initiatives and volunteer-powered programs at United Way, and has provided logistical support for trainings in Southern Minnesota throughout her VISTA year. Prior to this year, she served with the AmeriCorps National Civilian Community Corps (NCCC) - volunteering with a team of young adults in a variety of organizations throughout southern and western United States. Kristi earned her BA in Political Science and International Studies from the University of Minnesota, Morris.

Mary Jones, MN State Coordinator - AHDF, American Horse Defense Fund

Mary is an advocate of life long volunteering, and has been influential in starting and promoting many volunteer driven organizations. As a mother, she is actively involved in religious and community programs such as teaching Sunday School, facilitating Junior Achievement classes, leading multiple Boy Scout Dens, and assisting with community and school projects too numerous to mention. While living in Iowa, she served on the development committee and founding board for PACE (a parent led youth community activities organization) and the IERN (a horse rescue and rehabilitation organization which handled the states largest rescue to date). Mary also served the Athena Club (membership organization supporting the community and school art programs) in a board capacity. Mary continues to work on a national level with the American Horse Defense Fund, formerly as a National Manager and currently as a state coordinator. Mary attended college at

Minnesota State University-Mankato where she was a volunteer leader in the Finance Departments Financial Planning Club. An active supporter of the United Way, Mary sat on the Donor Option Committee for her county multiple years, and served on the leadership team for her employers annual United Way campaign, educating over 7500 employees. Mary also coordinated volunteer activities for a regional food bank

Patricia McCleese, Program Manager, Rochester Area Habitat for Humanity

Patricia McCleese has been a volunteer manager at Rochester Area Habitat for Humanity for six years. Patricia believes she has the very best kind of job. The reason is because she only meets the nicest people who want to make a difference in their community. Patricia moved to this area from Atlanta, GA where she worked for the Atlanta Public School System in a variety of positions including teacher, staff trainer, and elementary school principal.

Sally Davis

Sally currently serves in leadership positions on two nonprofit boards and actively promotes volunteerism through her service commitments to health care, hospice and animal welfare organizations. She has over 20 years experience managing volunteer programs in hospitals and nursing homes in Minnesota. She has served in leadership positions for professional associations for volunteer administrators, served on MAVA and AVA conference planning committees and is currently a trainer for MAVA's Volunteer Impact Leadership Training Series. She is an active member of Toastmasters International. Sally has received certificates for the Mini MBA for Nonprofit Organizations from University of St. Thomas Center for Business Excellence; Volunteer Management Level II from University of Colorado at Boulder and Volunteer Impact Leadership Training Series through MAVA. She has a Bachelor's Degree in Social Work from Minnesota State University, Mankato.

Vicki Snyder, Common Good RSVP Coordinator, Catholic Charities

St. Cloud

Beth Knutson-Kolodzne, Volunteer Connection Coordinator, St. Cloud State University

Beth has been the Volunteer Connection Coordinator at St. Cloud State University since 2005. Beth held a similar position in 2000 at the University of Wisconsin-Stout as the Community Development Coordinator. For ten years Beth and her husband Jim owned and operated a small teambuilding and ropes course business in WI called Adventures in Confidence. For four years Beth worked as a professional counselor and advocate for people with disabilities throughout the Twin Cities. She lobbied at the MN legislature for disabilities rights including health care, employment, education and housing to name a few. Beth received a bachelor's degree in Psychology and a Master's degree in Guidance and Counseling – both from UW-Stout. Beth and her husband Jim have five children ranging in age from thirtytwo to eight. She enjoys cooking, entertaining, volunteering, yardwork, music, and movies. Beth believes in helping people be the best they can be and feels that volunteering and civic engagement is an essential part of social development and connecting with society.

Charlotte Strei, Sherburne County RSVP Coordinator, Greater St. Cloud Area RSVP

Charlotte currently coordinates the 300+ RSVP volunteers in Sherburne County Minnesota serving over 50 different agencies in the area. Charlotte has been in her current position for over 18 years. She also provides the community information and referral service for local volunteers of all ages in on behalf of The Volunteer Bridge of greater Sherburne County. Prior to RSVP, Charlotte was the Volunteer Coordinator and Assistant Activity Director at Westwood Health Care, a nursing home in St. Louis Park, Minnesota. Charlotte has a bachelor's degree in Management from Minnesota State University Moorhead, with a concentration in Human Resources and Hospital Administration.

Janene Riedeman, Director of Volunteer Services, St. Cloud Hospital

Janene currently manages the Volunteer Services Department at St. Cloud Hospital, which includes the Adult and Junior Volunteer programs, the St. Cloud Hospital Volunteer Auxiliary, the hospital gift shop, Lifeline personal response system, Home Delivered Meals, and a hospitality house. Previously Janene worked as the Director of the March of Dimes Central MN Division, working with volunteer groups throughout 12 counties to execute special events, programming, and grant funding. Janene has served in leadership positions and on

boards for several professional groups, including; St. Cloud Area Volunteer Coordinators, HealthCare Auxiliaries of MN, Administrators of Healthcare Volunteers and the MN Association for Volunteer Administration.

Jennifer Wucherer, RSVP Coordinator, St. Cloud Area Retired and Senior Volunteer Program
Jennifer has coordinated over 1,200 volunteers within 160 human service organizations for RSVP since 2000. She is responsible for volunteer recruitment, enrollment, placement, follow up and recognition. She also provides volunteer management support and consultation to community partners. Jennifer trains/supervises intern and service learning students, is active in public speaking and serves on the United Way Speakers Bureau and participates on several boards/councils. She has worn many hats with the St. Cloud Area Volunteer Coordinators including Chair, Vice Chair, Secretary, Membership and Program Coordinator. Jennifer has a degree in Communication Studies from St. Cloud State University.

Lisa Braun, Director, St. Cloud Area RSVP

Lisa J. Braun has been with RSVP for more than 21 years. RSVP works with 1,295+ senior volunteers age 55 and better who serve at 152 human service agencies. Lisa was a news anchor, report and producer for KCMT-television and KXLI television before coming to RSVP. Lisa began volunteering as young child with her mother and grandparents and continues to carry on that family tradition. Lisa currently serves on several non-profit boards and is an active volunteer with the Sauk Rapids-Rice School District and has been the Volunteer Director for the Wheels, Wings and Water Festival since 1992. Lisa is also the Stearns and Benton County Disaster Resource Director responsible for donated goods, financial contributions and volunteers in the event of a disaster. She was honored in 2005 as the Minnesota Association of Emergency Managers Outstanding Volunteer and was also the 2002 Sauk Rapids Citizen of the Year.

Nadine Schnettler, Consultant, Water's Edge Consulting

Nadine currently operates her own consulting business, assisting for-profit and not-for-profit organizations with human resources management, leadership development, communications, and organizational visioning. She also contracts with the Initiative Foundation (Little Falls) as a field consultant for the Healthy Communities Partnership program. She is a member of the Rocori School Board since 2006 and has served as the Board Chair 2008 to present. She is a board member for Benton Stearns Education District, Resource Training & Solutions, and Joint Powers #6074 (St. Cloud Area Learning Center). She also served on the board for United Cerebral Palsy of Central Minnesota for nine years. She is an active member of the Minnesota School Board Association and the Minnesota Service Cooperatives. Nadine received her BS in Management from Cardinal Stritch University, an MBA from the University of St. Thomas, and recently completed the coursework for a Doctorate in Education, Leadership from St. Mary's University. She is currently working on her dissertation which focuses on "the care and feeding" of new school board members.

Virginia

Shannon Malovrh, Service Learning & Career & Technical Education Coordinator, East Range School to Work & Tech Prep Partnership

Willmar

Evy Hatjstilianos, BA, CVA, Volunteer Coordinator, Rice Hospice

Evy is the coach and cheerleader for 230 hospice volunteers and 20 handler/therapy dog teams. Evy graduated from St. Olaf College in Northfield and has been a high school English teacher in New Prague, an instructor in an adult vocational school in Boston, owned a business in Boston, and has now found the best job of all --- working with the Rice Hospice program in rural Minnesota! Evy has presented at hospice conferences at both the state and national level. She enjoys volunteering for her church and the community.



Winona

Beth Forkner Moe, Executive Director, United Way Volunteer Center of the Greater Winona Area

Jennifer Halberg, Director, Catholic Charities

Nancy Iglesias, Executive Director, Habitat for Humanity - Winona

Sandra Burke, Executive Director, Winona Volunteer Services

Sandra currently manages the daily operation of a used clothing store, food shelf, home delivered meals and emergency service programs. The agency employs 4 staff and relies on over 100 volunteers to operate the programs. Her love for volunteerism developed while serving as an active member of the Officers Wives Club at Clark Air Base, Philippines. That experience enabled her to become the Volunteer Coordinator at Rape Crisis Volunteers of Cumberland County in Fayetteville, NC where she earned a certificate in Volunteer Management through the North Carolina Association of Volunteer Administrators. She utilized her skills as the Training Director for the Junior League of St. Paul before moving to Winona, MN. She has her undergraduate degree in Marketing from Saint Mary's University in Winona, MN and earned her Masters in Business Administration from Webster University in St Louis MO.